# **Econo Petroleum Privacy Notice**

# Introduction:

Brandvlei Verspreiders (Pty) Limited conducts business as a wholesaler distributor and transporter of diesel, petrol, paraffin, and lubricant products. We are an industry expert, ready to assist any client in fuel needs.

## The type of personal information we collect:

We currently collect and process the following information:

• Work instruction manuals • Customer database • Customer application form

## How we get the personal information and what we use it for:

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To issue quotations
- Plan deliveries to correct address
- To process Invoices
- To send statements
- Debt collecting

We may share this information with:

- Accounts department
- Driver delivery location
- Debt Collecting Attorney

#### When will we process your personal information:

In terms of the Protection of Personal Information Act (POPIA), the justification ground which we base our processing on consist out of the following:

- The processing is **necessary** to carry out actions for the conclusion or performance of a contract to which the data subject is a party;
- The processing complies with an **obligation** imposed by law on the business;
- The processing protects a legitimate interest of the data subject;

- The processing is necessary for the proper performance of a public law duty by the business;
  Or
- The processing is necessary for pursuing the legitimate **interests** of the business or of a third party to whom the information is supplied.

# How we store your personal information:

Your information is securely stored:

We keep your information on file for <u>5 years</u>. We will then dispose your information by <u>burning the documents</u> after the 5-year period.

# Your data protection rights:

- You are entitled to access your personal data by sending a written request to admin@econopetroleum.co.za . We may charge you a fee for this service as set out in terms of Condition 8 of POPIA.
- You may also request <u>Econo Petroleum</u> to correct or supplement any of your personal data which <u>Econo Petroleum</u> will undertake as soon as practicable.
- Request the destruction of your personal data. One of our Information Officers will consider your request considering any other laws or regulations prohibiting <u>Econo</u> <u>Petroleum</u> from destroying your personal data.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at <u>admin@econopetroleum.co.za</u> if you wish to make a request.

#### Contact details:

Lydia Joubert - Information Officer Deputy Officer: Clarechell Green Address: C/O N14 & Ventersdorp Road Phone Number: 011 696 9946 E-mail: Lydia@brandvleiverspreiders.co.za / admin01@brandvleiverspreiders.co.za

#### How to complain:

If you have any concerns about our use of your personal information, you can make a complaint to us at Lydia Joubert <u>-Lydia@brandvleiverspreiders.co.za</u>

You can also complain to the Information Regulator if you are unhappy with how we have used your Information.

# Their contact details are as follows:

The Information	on Regulator (Sout	h Africa)		
33		Hoofd		Street
Forum	III,	3rd	Floor	Braampark
P.O		Box		31533
Braamfontein,	Johannesburg, 201	17		

**Complaints** email: <u>complaints.IR@justice.gov.za</u>